

# How we use your personal information

Yorkshire Housing collects and stores information about you so that we can carry out our work and provide the service you expect.



## We use your personal information to:

- a) Provide you with a home, services and information and to notify you about important changes or developments to them
- b) Update and improve the accuracy of our records
- c) Respond to your enquiries and complaints
- d) Detect and prevent crime
- e) Check how well our services work, with the aim of improving them
- f) Manage your relationship with us.

We will look after your personal information. From time to time we may provide further details about how your personal information is used.

**Our Data Protection Guidance for customers is available on our website: [www.yorkshirehousing.co.uk/privacy](http://www.yorkshirehousing.co.uk/privacy), or by calling 0345 366 4404.**