



## **SAFETY ALERT!**

The Health and Safety Executive has asked Yorkshire Housing and other registered social landlords to raise awareness among our tenants of a rare but potentially serious scalding risk from hot water systems that have cold water tanks located in the loft space.

Two fatal incidents have occurred in other parts of the country during the last four years when near boiling water has poured through bedroom ceilings onto occupants sleeping below.

Please be aware that an overheating hot water cylinder will normally show warning signs of any problems which could include:

- **Excessively hot water coming out of the taps**
- **Excessive noise or 'bubbling' from the hot water cylinder**
- **Hot water coming out of cold water taps**
- **Steam or moisture in the roof space**

If these signs are noticed, you should switch **off** the immersion heater and contact the repairs help desk on **0845 60 60 665**.

***Customers with solid fuel systems should do the same, but also carefully run off the over-heated water***

Yorkshire Housing as a matter of course are replacing thermostats when properties become empty or when the testing of the fixed electrical installation in your home becomes due with thermostats that have an automatic cut off device fitted.

[www.yorkshirehousing.co.uk](http://www.yorkshirehousing.co.uk)